



AT&T Upgrade Procedure

Rev 1.0 10/02/17

Overview

The RSC 1000 can be upgraded using a standard SD memory card. Use this procedure when you need change or upgrade the application program of your system. Available program files can be found at www.questcontrols.com/att. Password is att2000. Please contact Quest Controls prior to performing the upgrade if you have any questions or concerns regarding the upgrade files and or process.

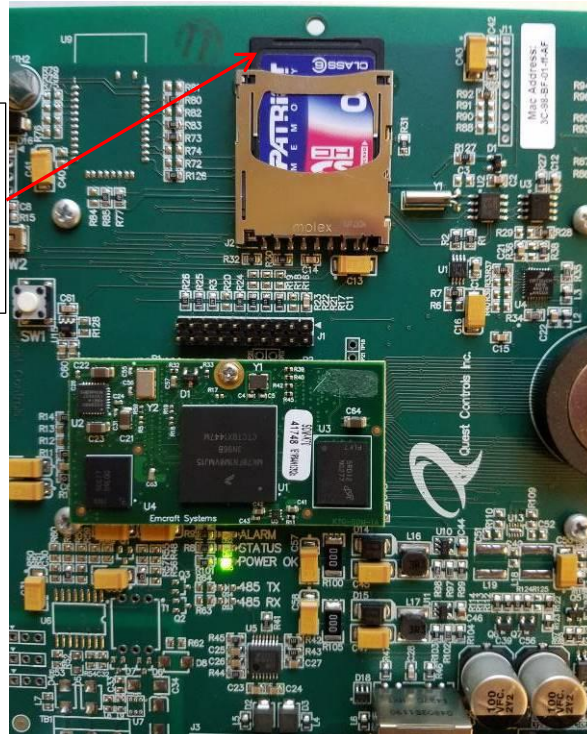
Items needed:

1. SD memory card 2-8 GB in size formatted for use with Windows file format FAT32. (Cards typically come this way)
2. PC or laptop with an SD card reader to allow transfer of files
3. Upgrade file from www.questcontrols.com/att web site

Process:

1. Obtain the appropriate file from www.questcontrols.com/att password = att2000. Click on the “Program Files” tab.
2. Using your PC, create a folder on the SD memory card called “update”.
3. Copy the file obtained from the web site to the “update” folder on the SD card.
4. The current file will have an extension (3 characters after the period) of TXT if your PC is showing extensions. Rename the file to “allconfig.txt” by right clicking on the file name and choosing “Rename”. Omit the “.txt” if your pc is not showing extensions. It will automatically be present but hidden from view.
5. Remove the card from your PC and insert it into the SD slot that is present on the printed circuit board attached to the door. Make sure it clicks into place.

Insert the SD memory card in the slot and press down until it click into place

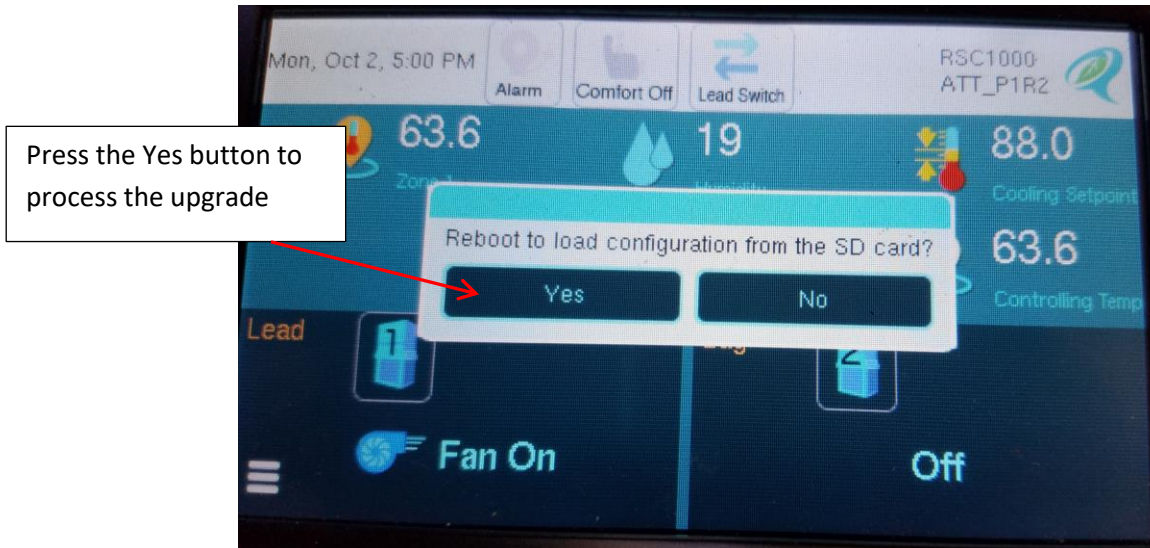




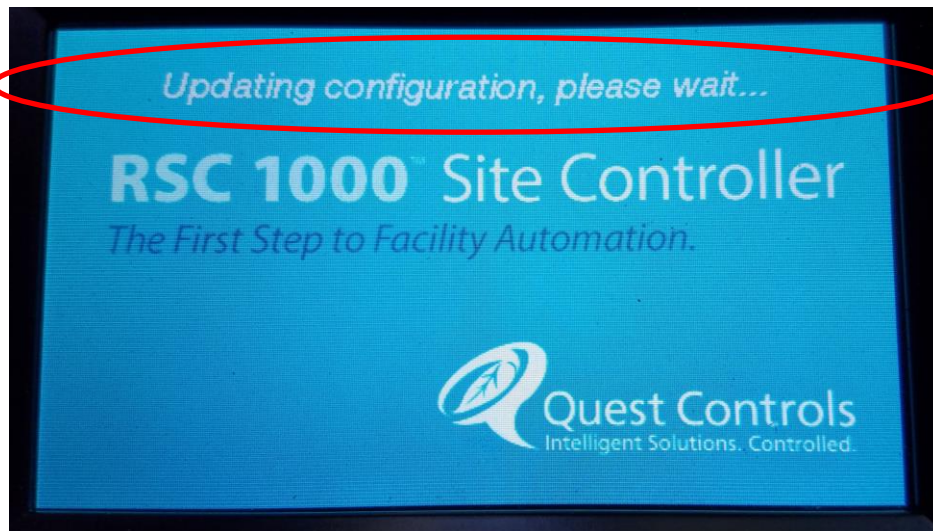
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- The front display will ask you to confirm the upgrade. Press the “Yes” button.



- The system will then reboot. The display may be blank for 15-20 seconds and then will show the startup screen.
- The screen will then say “Updating configuration, please wait...”



- The system will reboot again after the update and begin operating with the new parameters.
- Remove the SD card by pressing down on it to unlatch the spring loaded connection.

Note the RSC 1000 will write a file in the update directory that contains the MAC address of this RSC 100. The file is unique to this system and is to prevent the RSC 1000 from attempting to load the configuration again on reboot. The file can be erased if you need to upgrade this system in the future.